

**EMERALD**  
**REWARDS**

# Emerald Rewards Application Form

## Get More For Your Play!

Title: Mr.  Mrs.  Ms.  Dr.

Full Name & Surname: \_\_\_\_\_

Preferred Name: \_\_\_\_\_

\* ID/Passport No: \_\_\_\_\_

\*\* Street Address: \_\_\_\_\_

Postal Code: \_\_\_\_\_ Province: \_\_\_\_\_

Country: \_\_\_\_\_

Postal Address: \_\_\_\_\_

Postal Code: \_\_\_\_\_

Interests:      Rugby       Soccer       Golf       Cricket   
                 Theater       Live shows       Horse Racing       Expo

Preferred Beverage: \_\_\_\_\_

Home Language: \_\_\_\_\_

Cell / Contact Number: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Do you wish to receive promotional news or free offers from Emerald Resort & Casino via mail / electronic correspondence? Yes  No

If Yes, please select preferred method of communication:      Mail       Email       SMS

Signature Member: \_\_\_\_\_ Date: \_\_\_\_\_

**Winners know when to stop. No under 18's permitted to gamble. National Responsible Gaming Programme. Problem gambling counselling line 0800 006 008.**

\* A copy of your ID/passport is required by the Financial Intelligence Act, No. 28 of 2011 ("FICA")  
\*\* Required by FICA

TERMS AND CONDITIONS:  
EMERALD SAFARI RESORT (PTY) LTD  
REGISTRATION NUMBER: 1997/007634/07  
("EMERALD")

BY USING YOUR EMERALD REWARDS CARD, YOU AGREE TO THE TERMS AND CONDITIONS OF THE PROGRAMME AS SET OUT BELOW:

1. Patrons must be at least 18 years of age to gamble and participate in the Emerald Rewards Programme.
2. Membership and benefits are non-transferable.
3. Positive identification is required when submitting an application for an Emerald Rewards card e.g. South African identity document, valid driver's licence or passport.
4. Emerald reserves the right to approve application for membership to the programme, as well as alter or cancel the programme at any time on reasonable notice.
5. It is against Emerald Rewards policy for a member to accrue points by allowing other players to use his/her card. Any unauthorized and/or fraudulent usage of the card will result that your Emerald Rewards card and Membership will be cancelled and all privileges will be revoked with immediate effect.
6. The benefits of the programme are intended for the use of the person who applied for membership and whose membership was accepted by Emerald ("the Member").
7. To generate points at a Slot machine, it is the member's responsibility to ensure that his/her Emerald Rewards card is correctly inserted into the card reader and is functioning correctly. To generate points on Tables, the card must be handed to the inspector before play commences.
8. Emerald is not responsible for lost, stolen or misused cards or the loss of points or benefits thereof.
9. Each Member is responsible for selecting a Personal Identification Number (PIN) for his or her Emerald Rewards account. Each Member must keep this PIN confidential and secure, and is responsible for any activity on his or her account when the account is accessed by using this PIN.
10. Employees (and their immediate family members) of the Emerald are not eligible to participate.
11. All Emerald Rewards points earned and not used in a calendar year will expire annually on 31 January of the following year.
12. On redemption of points, the member is required to present his/her Emerald Rewards Card as well as positive proof of identity.
13. The Emerald Rewards cardholder must be present and produce valid proof of identification to qualify for any additional rewards, discounts and benefits linked to the Rewards programme.
14. It is the responsibility of the Member to ensure participating outlets cashiers are handed their Emerald Rewards card as well as valid identification when settling a purchase, in order to qualify for relevant rewards.
15. The member is always required to notify Emerald of any change of address or personal details.
16. Management of the Emerald reserves the right to adjust any point balance resulting from machine/reader malfunction, operating errors and/or fraud.
17. Emerald reserves the right to adjust Emerald Rewards point balances for the settlement of accommodation, accommodation no show point penalties, food, beverages, merchandise, events or any other expense.
18. In the event of a dispute regarding conditions of membership, the decision of Emerald's Management will be final and binding on the Emerald Rewards member.
19. The Emerald Rewards card remains the property of Emerald. In the event of any outstanding monies owed to Emerald, the Emerald Rewards membership will be suspended pending payment of the outstanding debt.
20. Emerald reserves the right to deny application for membership or terminate membership at any time in its sole discretion.
21. If an Emerald Rewards member is excluded from gambling, or his membership revoked or cancelled for any reason whatsoever, all accumulated points and privileges will be forfeited.
22. In the event of death, all points and benefits will be forfeited and is not transferable, nor does it form part of the deceased member's estate.
23. The use of any points is subject thereto that the member has sufficient points available, failing which Emerald reserves the right to refuse the member to use his benefits.
24. Emerald reserves the right to change, modify or alter any benefits with reasonable notice.
25. The current benefits and discounts are as set out in the attached list and is depended upon the continuous agreement between Emerald and its Rewards Programme's partners and at all times subject to availability.
26. Should the agreement between Emerald and its Rewards partner be cancelled for any reason whatsoever, or should the partner's facility or service not be available for any reason whatsoever, I will be obliged to redeem my points in respect of another facility or service and I will not be entitled to insist to redeem my points in respect of a particular service or facility.

I hereby confirm that the above information is correct and agree to the above terms and conditions when using my Emerald Rewards Card and exercising my membership rights.

SIGNED at VANDERBIJLPARK on this the \_\_\_\_\_ day of \_\_\_\_\_ 20

Member: \_\_\_\_\_

Witness: \_\_\_\_\_